

Tell us what you think

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healthwatch

Wiltshire

November 2021

Share your experiences of GP services



We're working with Healthwatch teams across the south to hear your experiences of GP services over the last six months. Has Covid-19 affected the way you access these services?

We would like your feedback on how you contacted your GP surgery, how you booked your appointment and how your appointment went. [Our survey](#) is open until **Friday 31 December**.

GP practice staff also have until **Friday 19 November** to give their thoughts on how their

role has changed during Covid-19. They can [share their views here](#).

Tell us what you think

Give your feedback on equipment service



We're working with Medequip to find out what people think of Wiltshire's Community Equipment Service.

You can [share your views online](#) or call us on 01225 434218 to complete our survey over the phone or ask for a copy to be sent to you.

Anyone who takes part in the survey is welcome to join an online forum to help shape the way the equipment service is developed.

The survey closes on **Friday 17 December**.

Take the survey

Highlights of mental health forum's first year



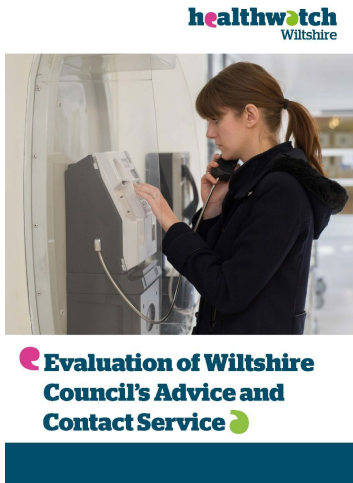
The [Wiltshire Mental Health Open Forum](#) was established in August 2020 as a unique way for people to speak directly to those who run mental health services in Wiltshire and to help shape the design of these services.

Our report charts the work of the forum in its first year, including creating [downloadable guides to local mental health support](#).



[Read more](#)

Checklist of top tips for social care advice service



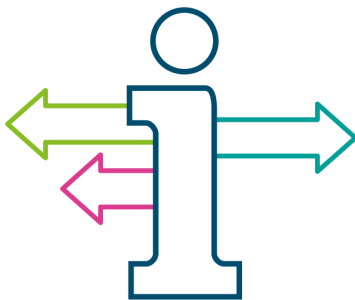
Early in 2020, we listened to people's experiences of getting information and support about social care from Wiltshire Council.

Since then, we've been working with the council's Advice and Contact team to create a checklist for staff to help improve consistency in the quality of calls.

Read more about the project in [our report](#).

[Read more](#)

Helping you find answers on health and care issues

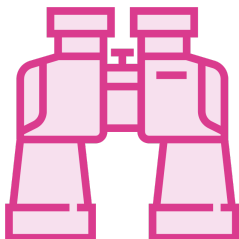


Our advice and information provides help on a range of subjects, including [adult social care](#) and [mental health support](#), as well as what you need to know about the [Covid vaccine programme](#).

Visit the [Advice and information section](#) on our website to find out more.

[Get advice and information](#)

Helping you find the local support you need



Do you need help finding a local service that can support you with your health or social care needs? Our Healthwatch Hub team are on hand to help you find the support you need.

Call 10am-4pm Monday-Friday.

Email info@healthwatchwiltshire.co.uk

Contact us [using the form on our website](#).

Write to us at Healthwatch Wiltshire Freepost RTZK-ZZZG-CCBX, The Independent Living Centre, St George's Road, Semington, Wiltshire BA14 6JQ.

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