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healthwatch

Wiltshire

March 2022

Report highlights lack of LGBTQ+ support



Young people who identify as LGBTQ+ say there are few health and care services in Wiltshire to support them, and a lack of understanding from healthcare professionals has left them feeling unheard and disrespected.

These are [the key findings of a project](#) carried out by our [Young Healthwatch Wiltshire](#) volunteers focusing on what young people aged 11-25 thought of the support they'd received and what they'd like to see in schools, colleges, workplaces and local communities.

[Read the report](#)

Equipment Service earns praise from public



A service which provides equipment to people's homes to help them live more independently, such as wheelchairs, walking frames and hoists, is highly valued by those who use it, [a Healthwatch Wiltshire report reveals](#).

Our survey looked at all aspects of Medequip's Wiltshire Community Equipment Service, from the information people are given about their equipment, to how it's delivered and installed in their home, serviced and collected.

[Read more](#)

Exciting opportunities to join our team!



Projects Lead

We're looking for someone with engagement, research and project management skills to develop our projects over the coming year. The role offers the opportunity to work with our friendly and experienced team and might suit a recent graduate or someone looking to return to the workplace.

Apply by **Wednesday 6 April**.

Board Coordinator

We're also looking for a Board Coordinator to plan meetings, prepare agendas and papers and take minutes for our Local Leadership Board. It's an ideal role for someone who is super-organised and has experience in minute-taking.

Apply by **Sunday 24 April**.

Response shares findings of mental health review



Last summer, [Response](#), a charity which supports people living with mental illness, began a review of mental health support services in the Bath and North East Somerset, Swindon and Wiltshire (BSW) region.

The work was carried out on behalf of BSW Clinical Commissioning Group, and supported by Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) and Healthwatch Wiltshire.

You can now [read Response's report](#) or [watch their video](#) about what they found out and the recommendations they have made.

[Find out more](#)

Public thanked for feedback on new care model



BSW Clinical Commissioning Group would like to thank everyone who gave their views on the [new model of care](#) for the region. Your feedback helped to influence the model on:

1. Digital inclusion and exclusion.
2. Mental health provision.
3. Workforce, recruitment and access to services.
4. Finance models.
5. Vulnerable people and their access to services.
6. Role of the voluntary, community, and social enterprise sector.
7. Role of unpaid carers, volunteers, universities, schools and public health.

[Read the full report and get more information on Shaping a Healthier Future.](#)

[Read more](#)

Stay up to date with the latest information



The advice and information section of our website provides help on a range of subjects. They include:

- [Updated mental health guides](#) for adults and children and young people.
- [New guidance on living with Covid](#) - with advice on when to get tested, when to wear a face covering and when to stay at home.

[Get advice and information](#)

Dates for your diary - come and say hello!



Wiltshire Parent Carer Council Information Event

Friday 25 March, 9.30am-1pm, Civic Centre, Trowbridge BA14 8AH.

Mental Health Support Showcase

Tuesday 5 April, 9.30am-1pm, Guildhall, Market Place, Guildhall Square, Salisbury SP1 1JH.

[Events](#)

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