



## How your feedback makes health and social care better for everyone



Our annual report showcases how we've been using your feedback to improve health and care across the county.

[\*\*Together we're making health and social care better\*\*](#) details the changes being made to services based on what you have told us. These include

an [overhaul of the complaints process at Salisbury District Hospital](#), and [improving the way people apply for NHS Continuing Healthcare](#).

Now in our 10<sup>th</sup> year, we also look back at [highlights from the last decade](#), such as winning two national awards for our work.

Visit our website to [read our annual report](#).

Read our annual report

## Sessions offer support for Eastern European and Boater communities



We're joining forces with Wiltshire Council's Ethnic Minority and Traveller Achievement Service and children's charity Spurgeons, to offer support and advice for Eastern European families.

Join us for a free session, on Thursdays from 9.30am-11am at the Polish Centre in Trowbridge.

- **Thursday 6 July** - Introduction to Five to Thrive positive parenting
- **Thursday 13 July** - Supporting your family's wellbeing
- **Thursday 20 July** - Supporting your child's learning at home

Interpretation will be available in Polish, Ukrainian and Romanian.

Two sessions for the Boater community are also being held in July:

- **Friday 21 July** - 12pm-4pm, The Canal Tavern, Bradford on Avon
- **Saturday 29 July** - 12pm-4pm, The Barge Inn, Honeystreet

More details of the sessions are [on our website](#).

[Go to our Events section](#)

## How we set our priorities



We've set out our priorities for the year ahead - thanks to your feedback over the past 12 months and the views of 127 people who took part in our survey.

Read our blog to find out more about how we decide on our projects and what we'll be working on in the coming year.

[Read our blog](#)



## News



### New Chair of Healthwatch England

Professor David Croisdale-Appleby takes up the position.

[Read more](#)



### Projects reach out to communities

Find out how three projects have given local people a voice.

[Find out more](#)

## More news



## Information

Do you need help finding a local service that can support you with your health or care needs? Our Healthwatch Hub team are on hand to help.

**Call:** 01225 434218.

**Email:** [info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

**Online:** using our [Contact us form](#).

**Write to:** Freepost RTZK-ZZZG-CCBX, Healthwatch Wiltshire, The Independent Living Centre, St George's Road, Semington, Trowbridge BA14 6JQ.

## Advice and information

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