

#### October 2019

# How your feedback has helped improve dementia services in Wiltshire



Healthwatch Wiltshire has played a key part in improving dementia services in the county, thanks to hundreds of views shared by people who are affected by the condition.

In a project spanning the last four years, we have listened to the experiences of more than 1,600 local people and used this feedback to work with a host of organisations to make improvements to services and introduce more support groups across the county.

<u>Read our latest report</u> which details the work that has gone in to making these improvements.

Photo: Corsham Memory Shed (courtesy of Alzheimer's Support)

## Last few days to apply to join our Board



We're looking for people with a passion for health and social care services to join our Local Leadership Board.

The Board is the driving force behind our commitment to ensure the voices of local people are heard by those who run, plan and regulate health and social care services in Wiltshire. Applications are open until **Tuesday 15 October**.

**Apply now** 

## Survey asks military families for feedback



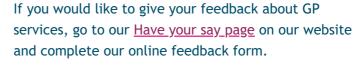
We've launched a survey to ask military families how they access GP surgeries, dental care, mental health, social care and other services.

This summer, 4,000 military personnel and their families relocated to Wiltshire from Germany. We want to know how easy it has been to find services and the continuity of care they have received. We also want to know how services in Wiltshire compare to where they have lived before.

Take the survey

### Hearing your views on improved access scheme

We're currently visiting GP surgeries across the county to gather your views on the new improved access scheme, which allows patients to get an appointment with a GP, nurse or other healthcare professional at evenings and weekends, either through their own practice or a practice nearby.





Have your say

#### Young Healthwatch volunteers wanted!



We're calling on young people from across the county to join our team of young volunteers.

We want to hear from children and young people aged 14-25 who have something to say about the health and social care services they use - and who want to help others get their voices heard.

<u>Young Healthwatch Wiltshire</u> is open to anyone who wants to make a difference to their community and has an interest in the rights and wellbeing of young people.

Find out more

## How can services be environmentally friendly?



The <u>South West Clinical Senate</u> and Citizens' Assembly will be exploring the topic of climate change at their next meeting and how to deliver healthcare in an environmentally friendly way.

What would be your top three suggestions about how the NHS could deliver environmentally friendly healthcare services?

Please send your ideas to Rachel Perry, Senate Project Officer, at <a href="mailto:rachel.perry12@nhs.net">rachel.perry12@nhs.net</a> by Monday 4

Have your say

## Dates for your diary



#### **Allied Services Meeting**

Monday 14 October, Tidworth Garrison Theatre

## Gathering feedback for military families project

Friday 18 October, The Beeches Family Centre, Bulford Camp, Salisbury

#### **Age Friendly Melksham**

Tuesday 22 October, Assembly Hall, Melksham

#### **Women's Social Lunch**

Wednesday 23 October, Melksham United Church

More details









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