

# healthwatch

## Wiltshire

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December 2021

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### Share your experiences of GP services



We're working with Healthwatch teams across the south to hear your experiences of GP services over the last six months. Has the Covid-19 pandemic affected the way you access these services?

We would like your feedback on how you contacted your GP surgery, how you booked your appointment and how your appointment went.

[Our survey](#) is open until **Friday 31 December**. If you would like to fill in the survey over the phone or would like us to send you a paper copy, please call us on 01225 434218 or

Tell us what you think

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## People with autism reveal experiences of services



People with autism spectrum conditions say seeing a doctor is stressful, find it hard to explain their symptoms and often don't understand what they're being told about their treatment.

These are the key findings of our work gathering the views of people with autism and their carers about health, care and support services in Wiltshire.

In a joint project with Wiltshire Service Users' Network (WSUN), which runs the Wiltshire Autism Hub, we listened to the views of more than 100 people to understand what it's like to see a doctor or nurse, and what they think of the support available.

[Read our report](#) to find out more.

Read our report

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## Last call for views on Medequip services



Our survey asking for your views on Medequip's Community Equipment Service closes on **Friday 17 December**.

You can fill in [our survey online](#) or call us on 01225 434218 to complete over the phone or get a copy sent to you.

Anyone who takes part is welcome to join an online forum which will focus on the way the service is developed in the future.

Thank you to everyone who has given their feedback so far.

[Take the survey](#)

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## New National Director for Healthwatch England



Louise Ansari will join Healthwatch England as the new National Director in February 2022.

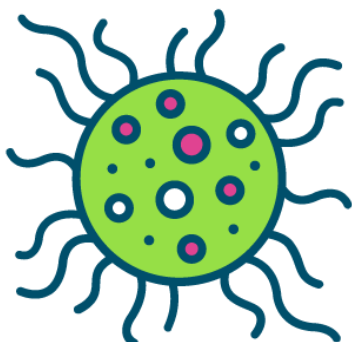
For the past five years, Louise has been the Director of Communications and Influencing at the Centre for Ageing Better, and has held senior roles at Diabetes UK and Lambeth Council.

From 14 February, Louise will be leading our national network of Healthwatch services, taking over from former National Director Imelda Redmond CBE.

[Read more](#)

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## Keep up to date with information on Covid-19



The [advice and information section](#) of our website provides help on a range of subjects, keeping you up to date with the latest changes in health and social care.

The newest additions include updates to general [information on coronavirus](#) and our Q&A about the

Covid vaccine as people [wait to be invited for a booster jab](#).

Get advice and information

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## Share your thoughts on services with us



You can help services help improve care for you, your loved ones and your community by sharing your experiences with us. Get in touch to tell us what you think.

**Call:** 01225 434218 from 10am-4pm Monday to Friday.

**Email:** [info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

**Write to us:** Healthwatch Wiltshire, Freepost RTZK-ZZZG-CCBX, The Independent Living Centre, St George's Road, Semington, Trowbridge BA14 6JQ.

**Tell us online:** Fill in our [feedback form](#).

Have your say



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