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healthwatch

Wiltshire

August 2021

Young people asked for views on LGBTQ+ support



We're asking anyone aged 11-25 who identifies as Lesbian, Gay, Bisexual, Transgender, or who is questioning their sexual or gender identity, to share their experiences of support they've received and tell us what else they'd like to see in their school, college, workplace or local community.

Our [Young Healthwatch volunteers](#) have devised a [short, anonymous survey](#) to gather your views which will be shared with NHS leaders and other decision makers to help improve services.

You can also come and chat to us at Salisbury Pride on 4 September, or at Be Active in

Devices on the same day.

Take the survey

How will the NHS use your patient data?



The NHS is making some changes to [how it collects and uses patient data](#) from GP practices.

Our Q&A explains more about what your data will be used for, what information will and won't be collected and how you can make an informed decision about what happens to your data.

[Find out more](#) on our website.

Find out more

How your views helped improve patient transport



Feedback from more than 3,000 people who've used non emergency patient transport services across England has led to [a series of improvements](#) including the introduction of new eligibility criteria, and better access to the Healthcare Travel Cost Scheme.

Find out more about [what the changes will mean for you](#) and [take part in the consultation](#) on new eligibility criteria, which is open until 25 October.

Read more

Spring highlights showcased in new report



Our latest [Quarterly Report](#) brings together highlights of our work from April to June 2021. This includes:

- Setting our priorities for the year ahead
- Publishing our [Annual Report](#)
- Signing the [Armed Forces Covenant](#)
- Hosting a series of workshops inviting people to have their say on community mental health support.

[Read the report](#)

Improving online mental health support

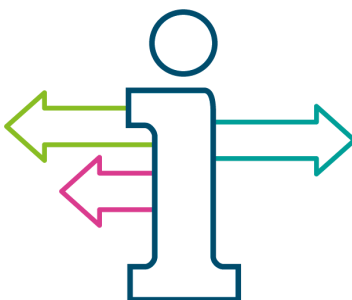


When young people told us that being able to access information about their mental health was important to them, our young volunteers [carried out a mystery shop](#) of two websites offering local support.

Their work has led to them being invited to help develop mental health support for children and young people in Wiltshire.

[You Said We Did](#)

Stay up to date with changes in health and care



Our website offers a range of [advice and information](#) to help keep you up to date with the latest changes in health and social care.

New articles this month include [how your pharmacy can help you](#) with minor illnesses and what should happen [when you're diagnosed with dementia](#).

Share your views on services with us



You can help improve services for you, your loved ones and your community by sharing your experiences with us. Please get in touch and tell us what you think.

Call: 01225 434218 10am-4pm Monday to Friday.

Email: info@healthwatchwiltshire.co.uk

Share your views online: [Fill in our form](#)

Write to: Healthwatch Wiltshire, Freepost RTZK-ZZZG-CCBX, The Independent Living Centre, St George's Road, Semington, Trowbridge BA14 6JQ.

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