

Healthwatch Wiltshire Monthly Board

Date: 28 th September 2021	Time: 10.30am-12.00noon	Venue: Microsoft Teams
Attendees: Gillian Leake (Chair)(GL); Alan Mitchell (Vice-Chair)(AM); Emma Leatherbarrow (EL); Stacey Sims (SS); Joanna Rachel Wittels (JRW); Vijay Manro (VM)		
Apologies: Margaret Winskill (MW); Hazel Dunnett (HD); Irene Kohler (IK)		
Minutes: Karon Van Den Bergh (KV)		
Agenda Item 1: Approval of Minutes of 27th July 2021 (including Action Points)		
The Minutes of 27 th July 2021 were noted as a correct record.		
Outstanding Actions	Owner	Deadline
<ul style="list-style-type: none"> • Invitation to SFT and GWH to future meetings 	SS	SS will follow up
<ul style="list-style-type: none"> • Look at whether an evaluation of the MDTs in care home could be a future piece of work. 	SS	SS will follow up
<ul style="list-style-type: none"> • Extract glossary of terms and share 	SS	Will send to Linda (Comms) to share
<ul style="list-style-type: none"> • Invite RUH to share new model of health and social care to future meeting 	SS/AM	BSW Models of Care Workshop (same thing) on 7 th October SS will report back
<ul style="list-style-type: none"> • Link in with Jess Gibbons re reorganisation of local area boards 	SS/AM	Completed
Agenda Item 2: Healthwatch & Work Planning Update		
<p>Volunteer Day – due to go ahead on Tuesday, 5th October.</p> <p>Catherine, Projects Lead, started last week. 25 hours a week. All staff were back working in the office for a few days a week which was going well. Entered Healthwatch England Awards, two categories - Young Healthwatch Mystery Shop Project and Working With Your ICS (which combined COVID insight). There was currently pressure on the whole of the health and social care system which was stretched with no capacity and preparing for a busy winter.</p> <p>Volunteer Meetings would focus on how volunteering would change going forward, and EL would share risk assessment process which has been put in place for staff for feedback.</p> <p>Couple of reports which will be published soon: Autism and Mental Health Community Services Framework, both previously shared with Board.</p> <p>GP Website Review under way, First Meeting with volunteers last week.</p> <p>GP Access work underway. Staff survey trialled last week with surgeries.</p> <p>Most calls to Hub are regarding dentistry surgeries.</p> <p>Connecting with Communities Group still ongoing.</p>		
Agenda Item 3: Board Update		
<p>MW: Healthwatch Networking Meeting for Chairs and Board Members.</p> <p>BSW Carers partnership meeting cancelled.</p> <p>AM: Attending an Away Day Alliance Leadership Team Meeting next week, with a Planning Meeting on Wednesday. Will be asking about the priorities of Wiltshire and the financial resources. Will report back following the event.</p> <p>Met Jess Gibbons Director of Communications Wiltshire Council (with SS) who was responsible for the management of Area Boards. The number of Area Board Meetings will reduce to Quarterly, and Workshops would be held between meetings.</p> <p>JW: Did not attend the Primary Care Meeting.</p> <p>EL: No Wiltshire updates.</p> <p>VM: Did not attend last South Western Group Dental meeting. Awaiting Minutes.</p> <p>GL: South West Recovery Network Meeting (with SS). How we get back from COVID and how we deal with crisis. Managing capacity of patient flow. Non-surgical Gender identity service. Dental transformation – no incentive for dentists to participate in taking NHS patients. Targeting hard to reach groups for COVID vaccinations.</p> <p>Healthwatch Networking Meeting for Chairs and Board Members- Tools to help with definition and working relations ship with ICS are being developed.</p>		

Healthwatch and ICS Working Together Meeting. Presenting research, policy and guidance. Notes to follow. Trying to design a framework as to how to get Healthwatch ready to work with ICS.

Agenda Item 4: Working with other Healthwatch Teams across the ICS

H&C are not funded to work with the ICS. One representative could act across the ICS from one Healthwatch across the group. Important that Healthwatch Wiltshire is visible, although there is, currently, no additional funding. Project Manager has been appointed to work across Hampshire/IOW who will attend ICS meeting. It is important to safeguard independence. SS: It would be a good idea to link in with the Care Forum to have a united approach.

Agenda Item 6: AOB and Agenda Items for next Meeting

Next Meeting Date: 26th October 2021

Time: 11.00-12.30pm

Location: Trowbridge Office

Future dates:

23 November 2021 26 April 2022

28 December 2021(tbc) 24 May 2022

25 January 2022 28 June 2022

22 February 2022 26 July 2022

22 March 2022 27 Sept 2022

Time: 10.30-12.00noon