



February 2020

Report reveals what you told us about evening and weekend appointments



Being able to see a GP in the evening or at the weekend is greatly valued by patients, but getting an appointment is not always easy.

These are the key findings of [our latest report](#) which takes a closer look at how the GP Improved Access Service, launched in October 2018, is running across the county.

The scheme involves GP practices working together to provide more routine appointments for patients in the evenings and at weekends, which can mean you're offered an appointment at another surgery, or with someone other than a GP, such as a nurse or paramedic.

We worked with the Wiltshire GP Alliance, who provide the service, to see how well the service is working and whether any improvements could be made.

[Read more](#)

Surveys, suggestions... and singing!

healthwatch
Wiltshire



October to December 2019

Find out more about what we've been working on, who we've been speaking to and the impact we're making in our latest Quarterly Report.

Highlights include an update on our [Community Cash Fund projects](#), gathering feedback from young people on health and social care services, and hearing your views on the [GP Improved Access Service](#).

[Read more](#)

Apply to become our new Board Coordinator



We're looking for a Board Coordinator to organise meetings, prepare meeting papers and take minutes for our [Local Leadership Board](#).

It's a part-time role and applicants will need to have some experience of minute taking and the ability to travel across Wiltshire and surrounding areas.

For more information about the role, and to request an application pack, email hr@helpancare.org.uk, call 0300 111 3303 or [download the pack here](#).

The closing date is **Friday 27 March**.

[Apply now](#)

Share your views on adult care advice team



We're asking for the views and experiences of people who have been in touch with Wiltshire Council to get support with adult social care.

The council provides information on its adult social care services through a helpdesk called the Advice and Contact Service. We want to know how well this service is working and what could be improved.

[Take the survey](#)

Help design new birth unit at Salisbury Hospital



Is Salisbury District Hospital your local hospital? Are you pregnant or have you had a baby in the past year?

Salisbury NHS Foundation Trust are looking for people to help them design a new midwife-led birth unit. If you'd like to get involved, email sft.pals@nhs.net to register your interest.

[Get involved](#)

Help shape future of Dorothy House services



Dorothy House Hospice Care is looking for people who have used its services to join a new virtual quality improvement panel.

The panel is being set up to help shape the future of Dorothy House services for people with a life-limiting

illness. Find out more about the project and how you can [get involved](#).

Find out more

What to expect when visiting a pharmacy



The General Pharmaceutical Council has written [a new online guide](#) which explains what you can expect when visiting a pharmacy.

The guide also explains the standards that registered pharmacies and pharmacy professionals have to meet, and what to do if you are unhappy with the services or care you receive.

Download the guide

Dates for your diary



Tuesday 11 February

Rowden Surgery, Chippenham

Tuesday 11 February

New premises for Patford House Surgery drop-in session, Marden House, Calne

Wednesday 19 February

Community MAS Youth Club, Royal Wootton Bassett

Tuesday 25 February

Future health priorities for Wiltshire, Town Hall, Trowbridge

Friday 28 February

Future health priorities for Wiltshire, Alabare, Watt Road, Salisbury

Wednesday 4 March

Careers Fair, South Wilts Grammar School, Salisbury

Events



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