

An easy-read summary of our work on dementia in 2017

Introduction													
	<p>Healthwatch Wiltshire is here to make sure that local people have a say on health and social care.</p>												
	<p>We have been working with other organisations, especially charities, to find out what local people think about dementia services.</p>												
	<p>The people who plan and manage dementia services from Wiltshire Council and NHS asked us to talk to local people about some of their plans.</p>												
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What did we do?



We invited people to come along to special meetings, so we could talk together about the proposals.



We visited some care homes and community groups. We spoke to people there.

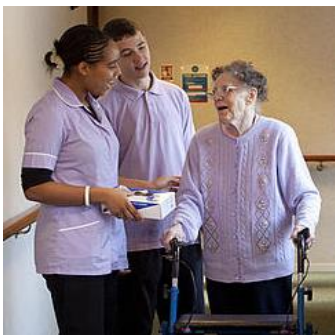


We produced some information and a survey that people could complete on paper or using the internet.



We asked people about two proposals:

First: A new pathway to improve dementia support at home to make sure everyone has the same support. Specialists would work together around local doctors' surgeries.



Second: To increase the availability and quality of care home places in Wiltshire that support people living with dementia. To identify care homes who would have extra support to care for people living with dementia with the most complex needs.

What did people tell us?



1st Proposal



2nd Proposal

People thought that both proposals were needed.

But they thought supporting people in their own homes was the most important. (1st proposal)



People thought it was very important that support was there when things were going wrong.

They said that they did not think the 1st proposal would work if help in a crisis not there.



People said family carers must have the right help, to care for people living with dementia at home.



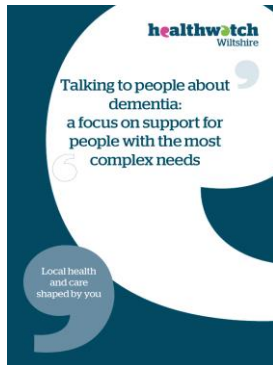
Most people thought that residential care for people with dementia with complex needs should be provided in a small number of care homes.

People thought that resources should focus on a few places, not spread too thinly.



People thought that dementia training for care workers was the most important thing to help care homes provide good quality dementia care.

What happened with all the information we got?



We wrote a report and shared it with the Council and NHS Wiltshire. We asked them look carefully at our reports. We want to see a plan of action so that people's voices are heard.

What are we going to do next?



We are going to keep on talking to local people about dementia. We are also going to keep talking to the local charities which work with people with dementia and their carers.



We promise to use what people tell us to make sure that Wiltshire is a good place to live well with dementia.



Your Voice is Our Voice!



Please phone or email us if you want to talk about living with dementia in Wiltshire. You can tell us what you want services to do for you.

01225 434218

info@healthwatchwiltshire.co.uk

Why not get involved?

Visit our website: www.healthwatchwiltshire.co.uk

Follow us on Twitter: @HWWilts

Email us: info@healthwatchwiltshire.co.uk

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